



Optimum software and site settings

Find out how to optimise your service with the best site settings and software.

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Site settings

This website works best with the following:

- A broadband connection to the internet.
Note | If you are using a dial up modem, 56 KB is preferred.
- A supported internet browser -
 - Internet Explorer 7.0 or 8.0 (IE 9.0 is not supported at this stage)
 - Firefox 3.0+
 - Safari 4.0+ or
 - Chrome 4.0+

Note | This site is not compatible with Internet Explorer for Macintosh computers.

- JavaScript to be enabled within your web browser.
- A minimum screen resolution of 1024 x 768.
- The number of colours on screen should be set to 256 or higher.
- Use the scroll bars at the right hand side of the web browser to view additional information.

Site software - Links to software downloads

Adobe Reader

This site provides services that generate email reports and other documents in a Portable Document File (PDF) format. You will need PDF viewing software to display these reports received via email.

[Download Acrobat Reader](#)

Adobe Flash Player

Adobe Flash Player is required to view video files.

[Download Adobe Flash Player](#)

Internet Explorer

This site has been designed for **Microsoft Internet Explorer 7.0 and 8.0**. Beta versions are not supported.

[Download Microsoft Internet Explorer](#)

Mozilla Firefox

This site has been designed for **Firefox 3.0+** Beta versions are not supported.

[Download Mozilla Firefox](#)

Safari

This site has been designed for **Safari 4.0+** Beta versions are not supported.

[Download Safari](#)

Chrome

This site has been designed for **Google Chrome 4.0+** Beta versions are not supported.

[Download Google Chrome](#)

Will I need access to any other technical resources to use the online services?

For some services you will also need access to a fax machine or scanner and a printer. For example, when incorporating a company you need to be able to download and print consent forms then be able to return the signed consents (either as scanned documents or via facsimile).