



Resolving employee disputes

There are times when it is not possible to resolve employment disputes internally. This section guides you through internal dispute resolution and looks at other options including mediation and the role of the Employment Relations Authority and the Employment Court.

[Resolving employee disputes internally](#)

A step by step guide to resolving employment related disputes and where to go if you can't. You should try in good faith to resolve any problems yourselves before seeking mediation assistance or going to the Employment Relations Authority.

[Resolve a dispute via mediation](#)

The Department of Labour provides mediation services to help people resolve their employment relations problems quickly and effectively. Mediation services are available to both employers and employees to help them identify problems and seek appropriate courses of action to resolve them.

[Resolve a dispute via the Employment Relations Authority](#)

The Employment Relations Authority (ERA) resolves employment relationship problems that cannot be solved through mediation. Find out how to take a complaint to the ERA.

[Resolve a dispute via the Employment Court](#)

An article about going to the Employment Court for people who have already tried the Employment Relations Authority, but are unhappy with the result and wish to take the matter further.