



Technical support

If your web page is not displaying correctly or you are unable to use our online services, the pages in this troubleshooting guide will help you.

Further information

[Optimum software and site settings](#)

If you are having trouble navigating or viewing our site, find out here how to optimise your online experience by downloading the appropriate software like Adobe Acrobat Reader, Java, Adobe Flash Player, and more!

[Remote assistance](#)

At times we may use GoToAssist to help us to guide you through an online service.

[Installing PDF viewer software](#)

How to download and install the Adobe Acrobat Reader.

[What is RSS?](#)

RSS, short for 'Really Simple Syndication' or 'Rich Site Summary', allows you to keep up to to date with FSPR news from this website.

[What is Skype?](#)

All about Skype and how to use it

[Technical FAQs](#)

Here are some solutions for the most common technical issues clients can experience when using this website.

[Upgrade your browser](#)