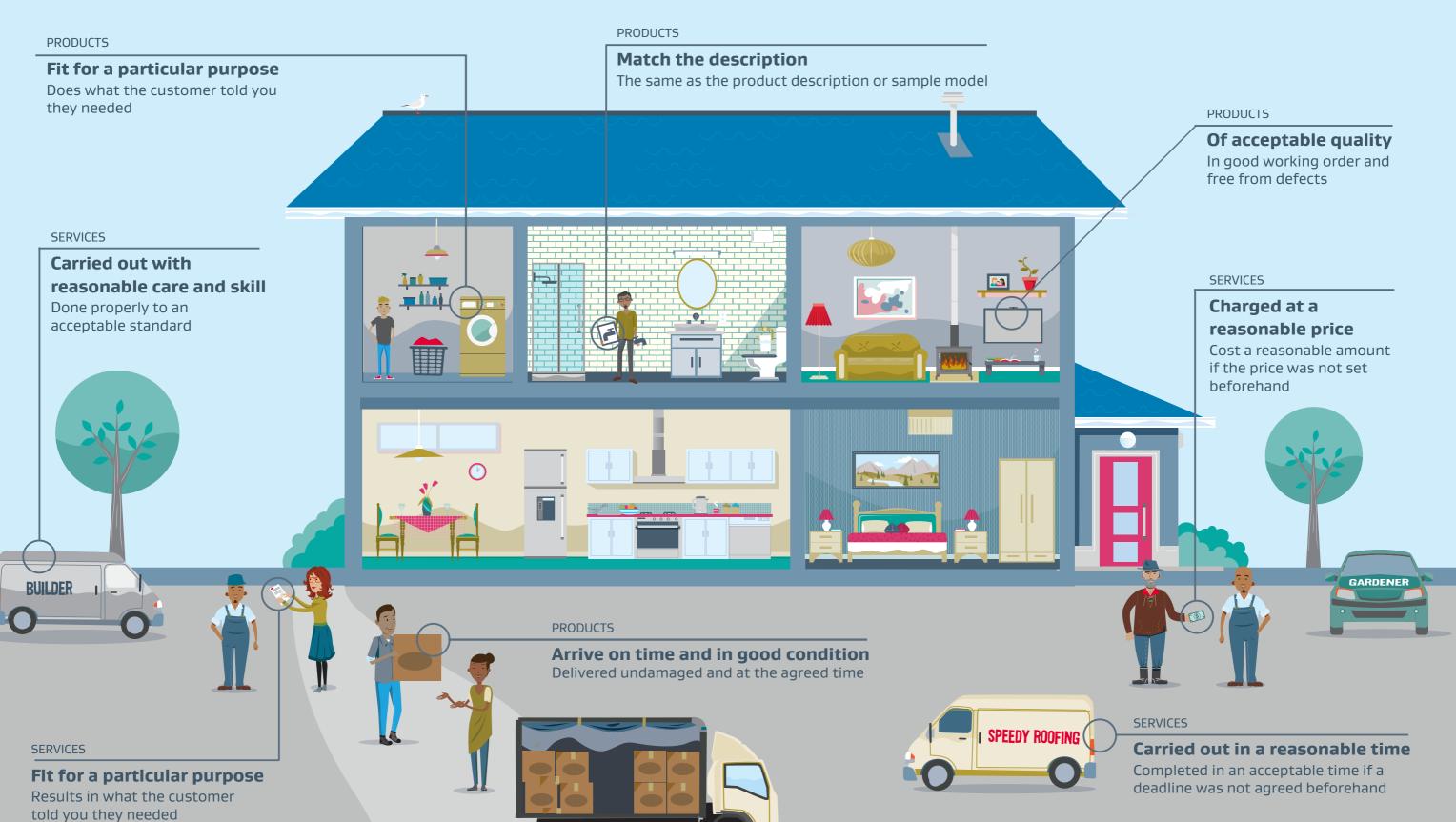
What you must do for customers

Consumer Protection

business. govt. nz

The Consumer Guarantees Act (CGA) gives guidelines for businesses on what they must provide to customers. If a product or service you provide doesn't meet these requirements, you must give your customer a remedy. But if you buy a product or service for your business, you can't rely on the CGA for a remedy if something goes wrong.



For more, see **business.govt.nz's Dealing with customer complaints** section